MonarqRC RDS Frequently Asked Questions

• Last Updated November 2016

Delivering peace of mind, one meal at a time.

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FAQ'S

Welcome to the Resident Dining Solution (RDS) Frequently Asked Questions Guide. This documentation was designed to provide straightforward solutions allowing you to easily resolve commonly asked questions within the RDS system. As a valued RDS customer, we truly appreciate your business, and will strive to continue to provide excellent customer support.

TABLE OF CONTENTS

Set Up and Administration Section

What is the difference between an Area and Dining Area?3
How do I add a new user to the RDS system?
My computer crashed. How can I access RDS?4
How can I reset my password?4
Recipes Section
Can I assign Allergens to Recipes?
Is there a faster way to assign Allergens to multiple recipes?6
Where do Likes and Dislikes appear on Tray Tickets?7
Residents Section
Why am I unable to assign a diet order to a resident? How do I assign a diet order to a resident?9
How do I assign multiple Like/Dislikes to a resident?
What is the difference between a Menu Type and Diet Order?
Why is the wrong dining area showing on my resident tray cards or tickets?
Where can I add beverages to my Residents' Tray Cards or Tray Tickets?
How do I locate a discharged or expired Resident? Can I readmit them?
My alternate menu is displaying 'No Results Found' in the Menu Selections Section. Why?
Nourishments Section
How do I assign a nourishment to a resident?
How do I create and assign a Nourishment or Snack Menu?
Menus Section
How do I activate my menus?
How do I create a temporary or holiday menu for 1 day?
What is forecasting?
Conflicts Section
What is a Conflict? Can a conflict be resolved? 26

Production Section

How can I replace an item on the menu just for one day or meal?	27
How can I remove or add an item on the menu just for one day or meal?	29
Reports Section	
Why is information cutting off on my Tray Card and Tray Ticket reports?	30
Why can't I print Tray Tickets?	31
Why are my Tray Cards, Tray Tickets, and/or Meal Selection forms printing on 2 pages?	33

Administration Section

FAQ'S

WHAT IS THE DIFFERENCE BETWEEN AN AREA AND DINING AREA?

An Area refers to the building, wing, hall, etc. that identifies the major location of residents' rooms. The area is assigned as part of a resident's room location (area + room number) in the Resident Details section.

A Dining Area is the area or room where residents dine and eat during meal periods. The dining area is assigned to residents in the Resident Dining Areas section. In addition, an optional seating location is a list of table numbers and/or seat numbers in a defined dining area. The seating location is assigned by meal period and day of the week to residents in the Resident Dining Areas section. The seating location can contain either a table number and/or seat number if the facility manages assigned seating.

The Tray Card, Tray Ticket, and Meal Selection reports show the information as:

Marcy Allen	Main Dining Room
South Terrace - 244A	Table 1 Seat 2

HOW DO I ADD A NEW USER TO THE RDS SYSTEM?

In the Administration Section click User. Click Add User button and enter in the user's Email, a temporary password, first & last name. Check the Active box, enter the user's Role (optional) and click Save. Check 'Is Admin' if you would like the user to have administrator rights, unrestricted access, and the functionality to create additional users as well as resetting user passwords.



MY COMPUTER CRASHED. HOW CAN I ACCESS RDS?

RDS does not require any installation. You can access the program with your URL or site address and login credentials. The RDS URL closely resembles the following hyperlink- <u>https://abc.rdsapp.com</u>. It is specific to the facility and would've been provided during implementation. If you cannot locate your site address, contact a support specialist at 855-203-7034.

If you will be accessing RDS from a new computer, it's always a good idea to review the RDS system requirements to ensure your new computer has a compatible browser. We always recommend Google Chrome for the best user experience. To reference the system requirements, contact a support specialist or find the information in our Help Manual located by clicking on the question mark within RDS.

RDS	Email Address Password	ث
	Login Powered by Computrition	Forgot Password

HOW CAN I RESET MY PASSWORD?

If you need to rest a password, a user with Admin access can reset it for you in the Administration section or contact a support specialist for assistance.

To reset a password for another user, click on the Reset Password button in the Administration Section. Select the user, type in a temporary password, and click submit. The user will be prompted to change the password, once they login.

Admin	Reset	Password	
Reset Password TPS File Uploader	User	Food Service Director	\$
Acuity Level Allergen Area	New Password	Sub	omit

Recipe Section

CAN I ASSIGN ALLERGENS TO RECIPES?

Yes. If you are using Tray Tickets, the Recipes should have assigned Allergens, & Likes/Dislikes. If you are only using Tray Cards, this functionality will not be available.

Under a Recipe's General Information, you will find the Allergens and Likes/Dislikes sections. Search for the Allergen select it, and click add. The list of items to select are populated from their corresponding tables in the Administration Section.

Allergens are important to set up accurately to ensure resident safety. For example, the Au Gratin Potatoes have an ingredient that contains Wheat. If anyone has an allergen or intolerance to Wheat, this Recipe should be avoided.

For any resident with the same allergen of Wheat listed within the Diet Order/Allergen section of their record, the Au Gratin Potatoes will be removed.

If the resident has the Assigned to House Menu button toggled yes and the Au Gratin Potatoes is designated a house menu selection (green H) on the assigned menu, the Recipe will still be removed, but in addition- a Conflict will be generated. (See the Conflicts section for more information)

General Information Edit 🗹 Name Au Gratin Potatoes Recipe State Active **Recipe Type** Vegetables Production Area Hot Production Serving Utensil None Portion Size 1/2 cup Recipe Yield $1 \times 1/2 \, cup$ Nourishment? No Fluid Consistency: No Allergens add allergens Add Milk × Wheat × Likes / Dislikes add preference Add Cheese × Onions × × Potatoes

FAQ'S

IS THERE A FASTER WAY TO ASSIGN ALLERGENS TO MULTIPLE RECIPES?

Admin	Edit /	Allergen
Audit Log		5
Reset Password	Name	Wheat
TPS File Uploader	Recipes	Apple Bread Dressing w Bread Basket w Garlic Bread w IELC Garlic Bread w
Acuity Level	Recipes	Italian Bread v LFLC Italian Bread v LS Bread Stuffing v Pasta Mediev v
Allergen		Pur Black Forest Cake V Pur Angel Hair Pasta V LS Angel Hair Pasta V All Bran V
Area		Pasta X All Bran or Oatmeal X Au Gratin Potatoes X Angel Food Cake X
Diet Order		Apple Crisp X Pureed Bread X Pureed Dinner Roll/Brd X
Dining Area		Pur Chicken Salad Sandwich X Pur Fruit Basket Crumble X Assorted Cookies X
Facility Settings		LS Pasta Salad 🗙 French Bread 🗙 Spiral Pasta Salad 🗙 LF Pasta Salad 🗙
Feeding Device		Pureed Pasta Salad 🗙 LSLF Pasta Salad 🗙 Bread Sticks 🗙 Tri-Color Pasta 🗙
Fluid Consistency		Pur Tri-Color Pasta 🗙 LS Tri-Color Pasta 🗙 LF Pasta Medley 🗙 Pur Pasta Medley 🗙
Gender		LS Pasta Medley 🗙 LSLF Pasta Medley 🗙 Pasta Primavera 🗙 LF Pasta Primavera 🗙
Language		LS Pasta Primavera 🗙 LSLF Pasta Primavera 🗙 Pur Pasta Primavera 🗙
Likes / Dislikes		Apple Cobbler 🗙 Grd Hamburger on Bun 🗙 Pur Angel Food Cake 🗙 Bread 🗙
Meal Period		White Bread X Apple Cranberry Crisp X Dinner Roll X Apple Normandy X
Menu Type		Sugar Free Cookie 🗙 Toast 🗙
Nourishment Route	Created	02-20-2014 03:50 PM
Portion Size	Updated	02-20-2014 03:50 PM
Production Area		
Production Menu	Delete	Cancel
Recipe Type	Delete	Sancer Save

When working with multiple Recipes with the same Allergen, the Administration section can speed up the assignment process. This same process can be used when assigning

other recipe information including Production Areas, Recipe Types, and Likes/Dislikes.

In the Administration Section, click on the Allergen table. Search and select the specific Allergen, for example Wheat.

The recipes listed under the Allergen Name have been assigned with the specific Allergen. To assign multiple recipes or additional recipes at once, click in the Recipes box and search for the Recipe. Select the recipes and see the items add to the list in Green.

Tip: To freeze the drop down bar and pick multiple recipes, Hold down the Control Key. This will allow you to click on multiple cake recipes without having to re-search each time.

LS Pasta Medley	LSLF Pasta Medley 🗙	Pasta Primavera 🗙	LF Pasta Primavera 🗙
LS Pasta Primave	era 🗙 🛛 LSLF Pasta Primave	ra 🗙 🛛 Pur Pasta Prim	avera 🗙
Apple Cobbler	Grd Hamburger on Bun	Pur Angel Food Ca	ake 🗙 🛛 Bread 🗙
White Bread 🗙	Apple Cranberry Crisp 🗙	Dinner Roll 🗙 Ap	ple Normandy 🗙
Sugar Free Cook	tie 🗙 Toast 🗙 cake		
LS Seafood <u>Cake</u>			
Pur Black Forest C	ake		
Black Forest Cake			
Spice Cake			
Pur <u>Cake</u>			
Pur Pineapple Upsi	ide Down <u>Cake</u>		
Angel Food Cake			
Pudding Cake			
Don's Cake			
Nikki chocolate cal	<u>ke</u>		

This same process can be used when assigning other recipe information including Production Areas, Recipe Types, and Likes/Dislikes.

WHERE DO LIKES AND DISLIKES APPEAR ON TRAY TICKETS?

(L) and (D) icons generate on tray tickets and/or meal selection forms if you have assigned entries from the Likes/Dislikes administration table as a Resident like or dislike. Entries from the likes/dislikes administration table must also be assigned to the recipe as a preference under the Recipe record.

To assign Likes/Dislikes to a recipe, follow the same steps from the previous 2 questions but with the Likes/Dislikes information instead of the Allergen information.

Name		Dislikes
Au Gratin Potatoes Recipe State Active _		Add New 💿
Recipe Type Vegetables Production Area		Breakfast
Hot Production Serving Ultensil		• Eggs
None Portion Size		• Gravy
1/2 cup Recipe Vield		• Ham
1 x 1/2 cup		• Hot Cereal
Not Similar to the Si		o Liver
No		• Spinach
llergens		
add allergens Add		Lunch
Milk	×	e Cheese
Wheat	×	• Gravy
		o Liver
ikes / Dislikes		• Pork
add preference Add		Creamed Spinach recipe
Cheese	×	LSLF Brussel Sprouts Mdly recipe
Onions	×)	Dinner
Potatoes	× /	• Cheese
		• Fish
		• Gravy
		• Gravy • • Liver •

Menu Selections - Regular	
🖾 Monday, S	September 19 🔉
Lunch 🛊 in Default (Dining Room 2) 💠 at Def	efault () 🗘 Add Other 🛇 View Tray Ticket 🗄
Breads	Entrees
Dinner Roll	Chicken Livers D
	Roast Beef
Desserts	Beverages
Sherbet	Beverage of Choice
Vegetables	Condiments
Cauliflower	Margarine
Au Gratin Potatoes	
Creamed Spinach D	

Specific recipes can also be assigned to a resident as a Like/Dislike. When the item appears on their menu, the (L) or (D) icon will appear.

LSLF Brussel Sprouts Mdly recipe X

The (L) and (D) icons carryover to the Meal Selections Forms and the Tray Ticket.

Lunch	h Monday 09/19/16				
BEVERAGES Beverage of Choice - 1 cup	DIET Menu: Regular				
COLD PRODUCTION Dinner Roll - 1 each Margarine - 1 pat Sherbet - 1 each	Diet Order: Regular CALORIE COUNT				
HOT PRODUCTION (D) Au Gratin Potatoes - 1/2 cup Cauliflower - 1/2 cup (D) Creamed Spinach - 1 #10 scoop Roast Beef - 3 ounce	FEEDING ASSISTANCE DEVICES Built-Up Plate				

Breakfast	Monday 09/19/16	Lunch Mon	day 09/19/16	Dinner Mon	day 09/19/16
BEVERAGES Coffee - 1 cup Orange Juice - 3/4 cup BREADS Toast - 1 each BREAKFAST ENTREES (D) Egg - 1 each CEREALS (D) Hot Cereal - 4 ounce CONDIMENTS Jelly - 1 each Margarine - 1 pat	DIET Menu: Regular Diet Order: Regular Portions: Small CALORIE COUNT FEEDING ASSISTANCE DEVICES Built-Up Plate NOTES Glass of ice water with breakfast	BEVERAGES Beverage of Choice - 1 cup BREADS Dinner Roll - 1 each CONDIMENTS Margarine - 1 pat DESSERTS Sherbet - 1 each ENTREES (D) Chicken Livers - 1 serving Roast Beef - 3 ounce VEGETABLES (D) Au Gratin Potatoes - 1/2 cup Cauliflower - 1/2 cup (D) Creamed Spinach - 1 #10 scoop	DIET Menu: Regular Diet Order: Regular CALORIE COUNT FEEDING ASSISTANCE DEVICES Built-Up Plate	BEVERAGES Beverage of Choice - 1 cup BREADS Dinner Roll - 1 each CONDIMENTS Margarine - 1 pat ENTREES (D) Cheddar Baked Fish - 2 ounce Diet Aloha Chicken - 3 ounce FRUITS Blushing Pears - 2 each VEGETABLES (L) Baked Tomatoes - 4 ounce	DIET Menu: Regular Diet Order: Regular CALORIE COUNT FEEDING ASSISTANCE DEVICES Built-Up Plate

Residents Section

FAQ'S

WHY AM I UNABLE TO ASSIGN A DIET ORDER TO A RESIDENT? HOW DO I ASSIGN A DIET ORDER TO A RESIDENT?

Verify the diet order you want to assign has been included in the Administration section. Under Administration click on the Diet Order table. Type the item in the search navigation bar to verify it wasn't previously added. If it is not included, click on the Add Diet Order button to add the new item.

RDS								👶 Nikki Randolph 🔻
Residents Pro	duction	Conflicts 2	Menus	Nourishm e nts	Recipes	Reports	Administration	?
Admin	D)iet C)rde	er				
Audit Log								
Reset Password	Se	arch			0			Print Add Diet Order
TPS File Uploader		carch						
Acuity Level								
Allergen	Total	Count: 68						
Area	Die	0.1						
Diet Order	Die	t Order						
Dining Area	100	0 Calorie ADA						
Facility Settings	100	00 cc Fluid Restricti	on					
Feeding Device	100) Gram Protein						
Fluid Consistency	110	0 cc Fluid Restricti	on					

Once you have created & saved the diet order. Go back to the Resident's Diet Order section. Search for the diet order, select it & click Add. Multiple diet orders may be assigned to one resident.

Residents Product	ion Conflicts 2	Menus	Nourishm e nts	Recipes	Reports	Administration		?
	Die	t Order	s					
Sack to Search Res	ults							
Resident Detail Report	Alle	rgies & Re	strictions	`	Port	tions		Edit 🗹
Today's Dining Cards						Fash Trees	Demiler	
Meal Selection	Die	t Orders				Early Tray	Regular	
Resident Dining Area Report		add diet orders			\mathbf{N}	Breakfast	Regular	
Resident Weight History Rep	port	_	_			Lunch	Regular	
Menu Selections		Add Cano	cel		+		0	
Guest Tray						Dinner	Regular	
Diet Orders		lochopical Coft		•		Requires Calorie Count?	No	
Meal Service		lechanical Soft		î				
Dining Areas	N	o Added Salt		×				
Likes and Dislikes	R	egular		×				
Meal Preferences		U		/				
Weight History	~							
	Flu	d Consistency		-				

HOW DO I ASSIGN MULTIPLE LIKE/DISLIKES TO A RESIDENT?

Verify the selection you want to assign has been included in the Administration Section or as a Recipe. Under Administration click on the Likes/Dislikes table. Type the item in the search navigation bar to verify it wasn't previously added. If it has not been included, click on the Add Likes/Dislikes button to add the new item.

Residents F	Production	Conflicts 🗾	Menus	Nourishm e nts	Recipes	Reports	Administration	?
Admin	L	ikes /	۹nd	Disli	kes			
Audit Log								
Reset Password TPS File Uploader	Se	earch			٩			Print Add Likes and Dislikes
Acuity Level								
Allergen	Total	Count: 115						
Area Diet Order	Like	es And Dislikes						
Dining Area Facility Settings	Арр	le Juice						
Feeding Device	Asp	aragus						
Fluid Consistency	Bac	on						
Gender	Bak	ed Beans						
Language	Bak	ed Potato						
Likes / Dislikes Meal Period	Ban	ana						

To assign the item to a resident, under the Resident's Likes and Dislikes section, search for a Like/Dislike or Recipe. Select the corresponding meal periods and click Add. Multiple items can be added.

Likes and Dislikes			
Likes		Dislikes	
Add New 🗢		fish	
Breakfast • Cantaloupe	×	Cheddar Baked Fish recipe	linner
• Pie	×	Crunchy Baked Fish recipe	
Strawberries Tomatoes	x	Crunchy Fish recipe	
Lunch		Fish	×
Baked Beans	×	Fish Almondine recipe	×
• Broccoli	×	Fish Florentine recipe	×
Cantaloupe	×	Fish eggs	×
Pie Strawberries	×	Flaked Fish recipe	×
 Tomatoes 	×	Fried Fish recipe	×
Dinner		Fried Fish & Shrimp recipe	
Baked Beans	×	• Cheese	×
Broccoli	×	• Fish	ž
Cantaloupe	×	• Gravy	
• Pie	×	• Pork	<u> </u>

WHAT IS THE DIFFERENCE BETWEEN A MENU TYPE AND DIET ORDER?

A **Menu Type** refers to the base menu template that foodservice staff or tray line should follow in order to serve the correct menu items to the resident. The menu type, in some circumstances, may be identical to the resident's diet order. In other circumstances, foodservice staff and tray line may need to further individualize the menu based on the resident's needs.

Diet Orders are individual assigned restrictions (e.g. Pureed, NCS). There is no limit to the number of diet order restrictions that can be assigned to a resident.

Both Diet Orders and Menu Types will print on Tray Cards and Tray Tickets.

I

	Lunch Thur	sday 09/08/16	Lunch Thu	ursday 09/08/16
Diet Orders	BEVERAGES	DIFT		
Allergies & Restrictions	Nectar Thickened Beverage of Choice - 1 cup	Menu: Pureed Diet Order: Pureed, No	Egg Milk Shellfish	Menu: Pureed Diet Order: Pureed, No
Diet Orders	Margarine - 1 pat Pureed Bananas - 1 #10 scoop	Concentrated Sweets Fluid: Nectar	LIKES Chicken Legs Cranberry, Juice	Concentrated Sweets Fluid: Nectar
Add New 오	#20 scoop	Thickened	Orange Juice	Thickened
Pureed	HOT PRODUCTION Mashed Potatoes - 1 #8 scoop Pureed Carrot Coins - 1 #10	Egg Milk Shellfish	DISLIKES Cinnamon Fish Pur Fried Chicken (recipe)	ASSISTANCE DEVICES Built-Up Ploto
No Concentrated Sweets	Pureed Pot Roast - 1 #10 scoop	FEEDING ASSISTANCE DEVICES		Weighted Cup
Fluid Consistency		Built-Up Plate Weighted Cup		
Nectar Thickened		Weighted Cup		
Menu Type				
Pureed				
Nourishment Menu Type				
Pureed				
	Jerry C Abbott D South Terrace - 246B	Dining Room 2 Table 1 Seat 2	Jerry C Abbott South Terrace - 246B	Dining Room 2 Table 1 Seat 2

WHY IS THE WRONG DINING AREA SHOWING ON MY RESIDENT TRAY CARDS OR TICKETS?

Check the Resident Dining Area Report to verify which day/dining area is incorrect.

Here you will notice for Sunday Lunch is wrong!

Veronica Adkins

Dining Areas and Seating Locations

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Breakfast	In Room						
Lunch	Dining Room 4	Dining Room 2 Table 1 Seat 1 <i>default</i>					
Dinner	Main Dining Room Table 2 Seat 1 <i>default</i>						

by Shannon Iviarsa on Tuesday, September VO, 2010 12:57 Pivi

Check the Default & Specific dining areas:

Go to Dining Areas, Select Sunday under the Specific Dining Areas tab. Click on the Lunch drop down pick list & select the correct Dining Area for that meal period.

INCORRECT:

VERONICA ADKINS	Default Dining Ar	eas	
	Breakfast	In Room	
No photo to display	Lunch	Dining Room 2	1 Seat 1
	Dinner	Main Dining Room	2 Seat 1
Resident Detail Report	Specife Dining Ar		
Today's Tray Cards	Specific Dining Ar	eas	
Meal Selection	 Sunday 		
Resident Dining Area Report	Breakfast	Use default (In Room)	Default ()
Resident Weight History Report	Lunch	Dining Room 4	Default (Choose one)
Guest Tray	Dinner	Use default (Main Dining Room) 🗘 Use	Default (Table 2 Seat 1)
Diet Orders			
Meal Service	Monday		
Meal Schedule			

CORRECT:

	Default Dining Ar	eas		
	Breakfast	In Room		\$
No photo to display	Lunch	Dining Room 2	Table 1 Seat 1	\$
	Dinner	Main Dining Room	Table 2 Seat 1	
Resident Detail Report	Specific Dining A	reas		
Today's Tray Cards Meal Selection	▼ Sunday			
Resident Dining Area Report	Breakfast	Use default (In Room)	Use Default ()	\$
Resident Weight History Report	Lunch	Use default (Dining Room 2)	Use Default (Table 1 Seat 1)	\$
Menu Selections Guest Tray	Dinner	Use default (Main Dining Room)	Use Default (Table 2 Seat 1)	
Diet Orders				
Meal Service				
Meal Schedule	Tuesday			

To confirm the updating Dining Area is correct, generate another Resident Dining Area Report. The corrected Dining Area will now print on your Tray Cards, Tray Tickets, and other various reports.

Veronica Adkins Dining Areas and Seating Locations

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Breakfast	In Room						
Lunch	Dining Room 2						
	Table 1 Seat 1						
	<i>default</i>						
Dinner	Main Dining Room						
	Table 2 Seat 1						
	<i>default</i>						

WHERE CAN I ADD BEVERAGES TO MY RESIDENTS' TRAY CARDS OR TRAY TICKETS?

For **Tray Card users**, Beverages can be added as Meal Preferences. For **Tray Ticket users**, Beverages can be added as Meal Preferences, under a Resident's Menu Selections, or built in as part of the assigned Menu.

Under a Resident's Meal Preferences section search for the name of the Recipe, select the Meal Periods & Days and click Save.

Residents	Production	Confli	cts 🙎	Menus	Nourishme	nts R	ecipes	R e ports	Administration			?
	KI SAMPLE	^	Me	al Prefe	rences							
No phot	o to display	L	Add	Meal Pref	erence							
Upload					Su	Mo	Tu	We	Th	Fr	Sa	
< Back to	Search Results			All Early Tray								
Resident Detail	Report			All Breakfast			<	~				
Today's Tray C	ards			All Lunch								
Resident Dinin	g Area Report			All Dinner 🔨								
Resident Weigh	nt History Report				*	6		Canada				
Menu Selection	5	~				Save		Cancel				

Copy of Tray Card Report



HOW DO I LOCATE A DISCHARGED OR EXPIRED RESIDENT? CAN I READMIT THEM?

After a Resident has been discharged or expired, the record is saved and filed in an Archived folder. You are able to retrieve the record and reactivate it if needed.

	Residents	Production	n Cor	nflicts 22	Menus	Nourishments	Recipes	Reports	Administration	?
	Search				٩	Hide Filters 🗮 Show Column Displa	y Order <mark>i</mark> ≣			+ Add New Resident
1	Diet Orders				Menu T	ypes			Area	
	all				all				all	
ł	Room				Religior	1			Allergies	
	all				all				all	
ł	Resident State				House N	⁄lenu				
	active				both					
	First Name	Last Name	Gender	Room		Allergies	Diet Order			Menu Type
	Jerry	Abbott	Male	South Terrac 246B	:e -	Egg Milk Shellfish	Pureed, No Co Thickened	ncentrated S	Sweets, Nectar	Pureed
	Veronica	Adkins	Female	North - 1014	4		Pureed			Pureed
	Marcy	Allen	Female	South Terrac 244A	:e -		Regular			Regular

In the Residents section, Click on Show Filters. Notice the filter labeled Resident State. It should display Active. It defaults to Active so whenever you login, you only see your Active residents.

Flip the filter from Active to Archived. Your Resident list will refresh and only display inactive or Discharged/Expired Residents.

Diet OrdersMenu TypesallallRoomReligionallallAllallResident StateHouse MenuArchived × both	Search				٩	Hide Filters ≣ Show Column D	isplay Order 🗮
all all Room Religion all all Resident State House Menu Archived × both	iet Orders				Menu 7	Types	
Room Religion all all Resident State House Menu Archived × I	all				all		
all all Resident State House Menu Archived × both	oom				Religio	n	
Resident State House Menu Archived × both	all				all		
Archived X both	esident State				House	Menu	
	Archived ×	l			both		
First Name Last Name Gender Room Allergies Diet Order	First Name	Last Name	Gender	Room		Allergies	Diet Order
Irine Ash Female Unknown - Unknown Mechanical Sc	rine	Ash	Female	Unknown - L	Jnknow	'n	Mechanical Soft, H
Irene Goodfield Female Unknown - Unknown Regular	rene	Goodfield	Female	Unknown - L	Jnknow	'n	Regular
Betty Jones Female Unknown - Unknown Regular	3etty	Jones	Female	Unknown - L	Jnknow	'n	Regular
Jim Kelley Male Unknown - Unknown Pureed, No Co	Jim	Kelley	Male	Unknown - L	Jnknow	'n	Pureed, No Conce
Heather Klassman Female Unknown - Unknown Regular	Heather	Klassman	Female	Unknown - L	Jnknow	'n	Regular
Robert Marcus Female Unknown - Unknown Chopped Mea	Robert	Marcus	Female	Unknown - l	Jnknow	'n	Chopped Meat

To readmit the Resident, Click on the resident's record. In the Resident Details, update the record with a room location and move the discharged or expired toggle to No. Click Save. The Resident is now active and part of your current resident list.



MY ALTERNATE MENU IS DISPLAYING 'NO RESULTS FOUND' IN THE MENU SELECTIONS SECTION. WHY?

An Alternate Menu (or sometimes referred to the Always Available Menu) can be created in the Menu section and is available to select from under a Resident's Menu Selections. The purpose of the menu is to give the staff member taking selections a shortcut to a list of readily available items your production staff can quickly prepare for a resident. Possible examples of such items can include Hot Dog, Deli Sandwich, or Oatmeal.

Under a Resident's Menu Selections, click Add Other. Three sections appear including Alternate Menu, Production Menu, and All Recipes. If the Alternate Menu drop down displays 'No Results Found' it may be because of two things.

Alternate Menu	Production Menu All Recipes	
Atternate Mena		
Add an item fr	om the alternate menu:	
No results found		



First-Verify you have an alternate menu created with the alternate menu type assigned. The alternate menu is created in the Menu section. When adding the menu, make sure to assign Alternate as the menu type. Any other menu type will not work.

In Production	Available Menus	Archived Menus		
Name		Туре	Start Date	End Date
Alternate Menu	I.	Alternate	05/26/2016	12/31/2016
Spring / Summe	r Menu- Renal	Liberal Renal	05/26/2016	12/31/2016
Spring/Summer	Menu - NCS	No Concentrated Sweets	05/26/2016	12/31/2016
Spring/Summer	Menu - Pureed	Pureed	05/26/2016	12/31/2016

Second- Verify the menu is in Production. The alternate menu needs to be activated for it to appear in the Menu Selections area. For steps on how to activate a menu, please see the Menus section of this document.

FAQ'S

HOW DO I ASSIGN A NOURISHMENT TO A RESIDENT?

Resident specific nourishment information is found within a Resident's record. The Nourishment Info section encompasses information from the assigned nourishment menu template as well as specific resident write-ins. To add a specific nourishment to a Resident as a write-in, go to the Nourishment Information area in a Resident Record. Search for the Recipe, mark the scheduled days and meal period, and click Save.



General Information

Name

Cinn Baked Apples Recipe State Active Recipe Type Fruits **Production Area** Hot Production Serving Utensil None Portion Size 1 each Recipe Yield 1 x 1 each Nourishment? Yes Fluid Consistency: No

Nourishment Info							
Add New Nourishment							
Search							
Sunday							
HS Snack	Cinn Baked Apples 1 1/2 slice	>					
Monday							
HS Snack	Cinn Baked Apples 1 1/2 slice	>					
Tuesday							
HS Snack	Cinn Baked Apples 1 1/2 slice	>					
Wednesday							

If the Recipe doesn't appear in the search results when trying to add the write-in, verify the recipe has been added to your recipe list and the nourishment toggle has been marked Yes.

HOW DO I CREATE AND ASSIGN A NOURISHMENT OR SNACK MENU?

Creating nourishment menu templates streamlines the process of assigning nourishments to residents, preventing the user from entering the same nourishment menu for multiple residents. Nourishment menu templates are assigned to appropriate menu types allowing the system to pre-populate resident nourishments based on their assigned nourishment menu type.

To create a Nourishment Menu, under the Nourishments section click Add New Nourishment Menu Template. Fill in the appropriate fields. Enter nourishment name, select associated menu type(s), select meal period(s) and click Save.

RDS Stephanie Mason V									
Residents	Production	Conflicts 6	Menus	Nourishments	Recipes	Reports	Administrati	on ?	
							+ Add Nev	w Nourishment Menu	
Active									
Name		Types				Meal	s	Actions	
Nourishmen	t Menu 1	Low CRegul	Concentrated lar	d Sweets		•	HS Snack	Edit 🗹 Copy 皆	
Nourishmen	t Menu 2	 Cardi Fat & Heart Limite Low F 	ac Cholesterol t Healthy ed Fat Fiber	Restricted		• :	10:00 Snack 2:00 Snack HS Snack	Edit 🗹 Copy 불	

**A standard Nourishment Menu has 7 days. If you would like to extend the length of your menu, this can be adjusted under Facility Settings in the Administration Section.

Nourishment Options

Weeks In Cycle	1
Current Nourishment Week	1
Include Menu Type on Labels	۲

Residents Pr	oduction Confl	icts 🎸 Menus	Nourishments	Recipes Report	s Administration	•
		< Nourish	ment Menu 1	- Week 1		
		- Hourisii		WEEKI		Edit 🗹
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
HS Snack	HS Snack	HS Snack	HS Snack	HS Snack	HS Snack	HS Snack
Blueberries	Carrot Cake	Grapes	Pineapple	Cottage	Deli Sandwich	Granola
Frozen Yogurt	Cinnamon	Peanut Butter	Tidbits	Cheese	Water	Peaches
Water	Apples	Crackers	Strawberry	Peaches		Water
	Water	Water	Smoothie	Water		
			Water			

Next start adding recipes to the schedule. Click on the day of the week.

Click Add New+	Search for a Recipe, Select, and Click /	Add
Sunday Ti	HS Snack	
	Search for nourishments.	
HS Snack Add New 🛇		
Blueberries ×	NO	
Frozen Yogurt X	Add	
Water X		
	Blueberries X	
	Frozen Yogurt 🗙	
	Water ×	

After the menu is created, it can be assigned to multiple residents. The recipes will populate the nourishment section in a resident's record. Under the Resident Details click Edit and Toggle yes to Automatically Assigned to Nourishment Template. Click Save. To determine which template will be assigned, select a menu type from the Nourishment Menu Type dropdown.

		East Wing - 104	Diet Orders				
	Location						
No photo to display	Religion	N/A \$	Allergies & Restrictions				
	Next Visit	Next Visit Date	Diet Orders				
	Admit Date	4/20/2016	Add New O				
Back to Search Results	Discharge	4/20/2016	Regular				
Resident Detail Report	Date		Low Fat 🗙				
Today's Tray Cards		Discharged?					
Meal Selection			Fluid Consistency				
Resident Dining Area Report		Expired?					
Resident Weight History Report	Include ir	n Tray Tickets?					
Menu Selections	Include in M	YES	Menu Type				
Guest Tray	Include In M	leal Selections	Regular				
Diet Orders	Automatical	Ily Assigned to					
Meal Service	Nourishm	ent Template?	Nourishment Menu Type				
Meal Schedule							
Dining Areas	Save Canc	cel	Regular				
Likes and Dislikes							

Nourishment section of a Resident Section

TROY S DULINSKY	Add New Nourishment					
	Search					
No photo to display	Sunday					
	HS Snack	Blueberries 1/2 cup				
		Frozen Yogurt 1 cup				
✓ Decker Graites >		Water 1 cup				
Sack to Search Results						
Resident Detail Report	Monday					
Today's Tray Cards	HS Snack					
Meal Selection						
EResident Dining Area Report		Cinnamon Apples 2/3 cup				
Resident Weight History		Water 1 cup				
Report						
Menu Selections	Tuesday					
Guest Tray	HS Snack	Grapes 1/2 cup				
Diet Orders		Papput Putter Crackars 1 nackara				
Meal Service						
Meal Schedule		Water 1 cup				
Dining Areas						

Items can be removed by switching the toggle to No next to the recipe. Write-ins can also be added and have an > instead of a Yes/No toggle.

Add New Nourishment								
Search								
Sunday								
HS Snack	Blueberries 1/2 cup	YES						
	Ensure- Vanilla 1 serving	>						
	Frozen Yogurt 1 cup	NO						
	Water 1 cup	YES						

FAQ'S

HOW DO I ACTIVATE MY MENUS?

Menus need to be activated or put into production before you can generate Tray Tickets, Meal Selections Forms, or Menu Calendars.

Under the Menus Section click on Available Menus. For the selected menu, click the Activate button under the Actions field. Enter the Start & End dates. The start date will be today or a day in the future. You cannot predate a start date. The end date should be a time in the far future. Your menu will repeat itself during this production dates. Typically, a cycle menu lasts around 6 months. Click Activate. Go to the In Production tab & you will see the menu that was just activated.

RDS								💧 Shannon Marsa
Residents	Production	Conflicts 18	Menus	Nourishments	Recipes	Reports	Administration	
							Global Meal Foreca	st 🛛 🕂 Add New Mer
In Production	Available Mer	nus Archived	Menus					
Name				Туре			Actions	
Alternate Menu				Alternate			Activate	🖬 Edit 🕑 Copy 🖿
Spring / Summe	r Menu- Renal			Liberal Renal			Activate 🗸 Archive	🖬 Edit 🕑 Copy 🖿
In Production	Available Mer	nus Archived	N enus			(Global Meal Forecast	+ Add New Menu
Name				Туре			Actions	
Alternate Menu	I			Alternate			Archive	Edit 🕑 Copy 🖿 End Date
							06/28/2016	05/31/2017
							Number of Days	
							338	

HOW DO I CREATE A TEMPORARY OR HOLIDAY MENU FOR 1 DAY?

Menu overrides allow for temporary menu replacement for a single date or date range as well as for specific meal period(s). The menu override functionality is most frequently utilized for the implementation of theme meals/days or holiday menus.

Create the special event menu in the Menus section, under Available Menus. Make sure the special menu's menu type, matches the menu you will override.

Click Menus>Click In Production> Under actions, click Override on desired menu> Select override template (menus may only be overridden with menus that are assigned to the same menu type)> Select the start date, end date or the number of days to run. If the override is to be restricted to a specific meal period(s), select accordingly and lastly click Activate.

Example:

It's Thanksgiving and our residents will be served our special Thanksgiving menu.

First is to create the Thanksgiving menu. Enter the Menu name, Number of days in the cycle, Menu Type & Meal Periods and Click Save.



In Production Available Menus Arc	hived Menus					
Name	Туре	Start Date	End Date	Actions		
Spring / Summer Menu- Renal	Liberal Renal	05/26/2016	12/31/2016	Edit 🕑 Override 🗹		
Spring/Summer Menu - NCS	No Concentrated Sweets	05/26/2016	12/31/2016	Edit 🕑 Override 🗹		
Spring/Summer Menu - Pureed	Pureed	05/26/2016	12/31/2016	Edit 🕑 Override 🗹		
Spring / Summer Menu- Regular	Regular	05/26/2016	12/31/2016	Edit 🕑		
Override Template						
Start Date		End Date				
11/24/2016		11/24/2016				
Number of Days						
1						
Restrict override to meal period(s)						
Lunch ×						
Activate Cancel						

Next, override the Spring/Summer Menu-Regular menu type with the special Thanksgiving Day Menu-Regular menu type.

To ensure the menu is scheduled, check Menus in Production. It will display the State and End dates of the Master Menu and the special menu will be listed directly below.

F	RDS									
	Residents	Production	Conflicts 22	Menus	Nourishments	Recipes	Reports	Administration		
	In Production	Available Mer	nus Archived N	Лenus				Global Meal Forecast		
,	Name		I	Гуре		Start Date	End Date	Actions		
	Spring / Summe	er Menu- Renal	L	iberal Renal		05/26/2016	12/31/2016	Edit 🕑 Override 🗹		
	Spring/Summe	r Menu - NCS	١	No Concentrat	ed Sweets	05/26/2016	12/31/2016	Edit 🕑 Override 🗹		
	Spring/Summe	r Menu - Pureed	F	Pureed		05/26/2016	12/31/2016	Edit 🕑 Override 🗹		
	Spring / Summer Menu- Regular		· F	Regular		05/26/2016	12/31/2016	Edit 🕑 Override 🗹		
			1	Thanksgiving R	legular Menu	11/24/2016	11/24/2016	Remove 🔟		
	Spring/Summe Soft	r Menu - Regular	Grd/Mech F	Regular Groun Soft	d/Mechanical	05/26/2016	12/31/2016	Edit 🗭 Override 🗹		

WHAT IS FORECASTING?

The % servings column automatically calculates the number of servings needed by multiplying the forecasting percent by the number of on-site residents assigned to the menu type. Forecasting is typically utilized in facilities that offer multiple selections and do not obtain resident selections in advance.

Double click on the number under the percentage column, enter a quantity, and click save. RDS will calculate the number of servings based on how many residents are on that specific menu.

Recipes	Туре	Portion Size	%	Servings	House	Menu
Beverage of Choice	Beverages	1 cup	100	42	H	×
Fruit Basket Crmble	Fruits	1 #10 scoop	100	42	H	>
Biscuit	Breads	1 each	100	42	H	>
Margarine	Condiments	1 pat	100	42	H	×
Green Beans	Vegetables	1/2 cup	100	42	H	×
Beef Pot Pie	Entrees	4 ounce	60	26	H	×
Braised Pork Tips	Entrees	4 ounce/ld	40	17	H	×

The global meal forecast option allows you to globally set forecasting percentages for selected menus, recipe types, house or non-house recipes. This functionality streamlines the process for updating forecasting percentages and eliminates the need to update each recipe's forecasting percentage individually.

Global Meal Forecast	
Menus	
Spring/Summer Menu- Regular 🗙	
Recipe Types	
%	
100	
All house All non-house	
Save Cancel	

Residents	Production	Conflicts 24	Menus	Nourishments	Recipes	Reports	Administration	?
				[Global Menu	Change	Global Meal Forecast	+ Add New Menu
In Production	Available Me	nus Archived N	lenus					
Name		т	ype		Start Date	End Date	Actions	
Spring / Summ	er Menu- Renal	L	iberal Renal		05/26/2016	12/31/2016	Edit 🕑 Override 🗹	
Spring/Summe	r Menu - NCS	N	lo Concentra	ed Sweets	05/26/2016	12/31/2016	Edit 🗭 Override 🗹	
Spring/Summe	r Menu - Pureed	P	ureed		05/26/2016	12/31/2016	Edit 🕑 Override 🗹	
Spring / Summ	er Menu- Regula	r R	egular		05/26/2016	12/31/2016	Edit 🕑 Override 🗹	
		т	hanksgiving F	Regular Menu	11/24/2016	11/24/2016	Remove 🔟	
Spring/Summe Soft	er Menu - Regular	Grd/Mech R	egular Groun	d/Mechanical Soft	05/26/2016	12/31/2016	Edit 🗭 Override 🗹	

Click on Global Meal Forecast, enter in the Menu, Recipe Type, and the House or Non-House options. Click Save. After the percentages have been entered, the forecasted serving amounts can be found on the Production guide. Under Production reports in the Reports section, click on Production guide. Confirm the date(s) and select the correct menu type. Under the Base Report On section, select Forecasting.

Production Guide Options				
Start Date:	Menu Type:	Include:		
09/28/2016	Regular 🗙	Nourishments only		
End Date:	Dining Areas:	Base report on:		
09/28/2016	Select Some Options	Forecasting		
Meal & Nourishment Periods:		Actual counts and forecasting		

Open the report as a PDF and you will see a tallied number of items needed for preparation, based on the forecasted amounts and grouped together by production area.

Dinner					
Beverages	Portion		Needed		
		Menu	Nourishment	Total	
Beverage of Choice	1 cup	42	0	42	
Cold Production	Portion		Needed		
		Menu	Nourishment	Total	
Biscuit	1 each	42	0	42	
Fruit Basket Crmble	1 #10 scoop	42	0	42	
Margarine	1 pat	42	0	42	
Hot Production	Portion		Needed		
		Menu	Nourishment	Total	
Beef Pot Pie	4 ounce	26	0	26	
Braised Pork Tips	4 ounce/ld	17	0	17	
Green Beans	1/2 cup	42	0	42	

WHAT IS A CONFLICT? CAN A CONFLICT BE RESOLVED?

A Conflict is a notification of allergen conflicts prompting you to resolve the conflict by serving an appropriate alternative or replacement. The primary purpose of the conflict section is to increase safety and avoid circumstances where residents are served items that have been identified as a resident allergy.

Residents	Production	Conflicts 24	Menus	Nourishments	Recipes	Reports	Administration	?
Active Conflicts	Resolved	Conflicts						
Active connets	, Resolved	oonnoo						
Reason	c	Conflicted Item	Reside	nt D	iet Order		Allergies	Resolution
Menu Allergy -	- Egg C	Cornbread	Valerie	Bradners R	egular		Egg	Add resolution 🖸
Menu Allergy -	- Egg C	Cornbread Dressing	Valerie	Bradners R	egular		Egg	Add resolution 🔾
Menu Allergy -	- Egg B	Black Forest Cake	Valerie	Bradners R	egular		Egg	Add resolution 🔾
Menu Allergy -	- Egg A	Assorted Cookies	Valerie	Bradners R	egular		Egg	Add resolution O

Resolving conflicts is the process of selecting an appropriate replacement for the item generating the conflict.

For example, the resident Valerie has an allergy to Eggs. The menu she is assigned to includes Cornbread which contains eggs. When the Conflict occurs, Cornbread is removed from her menu and a resolution can be substituting in.

Click Add Resolution+ and search for an item, select it, and click Save. Cornbread will be replaced with Dinner Roll for Valerie's menu.

Active Conflicts R	esolved Conflicts				
Reason	Conflicted Item	Resident	Diet Order	Allergies	Resolution
Menu Allergy - Egg	Cornbread	Valerie Bradners	Regular	Egg	Select a menu item • dinn
Menu Allergy - Egg	Cornbread Dressing	Valerie Bradners	Regular	Egg	Pureed <u>Dinn</u> er Roll/Brd

FAQ'S

HOW CAN I REPLACE AN ITEM ON THE MENU JUST FOR ONE DAY OR MEAL?

The Production section allows you to alter the daily offerings without editing the master menu in the Menus section. Recipes can be added, removed, or replaced.

Residents	Production	Conflicts 24	Menus	Nourishments	Recipes	Reports	Administration	?
MENUS IN PR	ODUCTION FOR 9/2	23/2016		<	🖽 Fr	iday, Sep	tember 23	>
All Spring / Summ Spring/Summ	ner Menu- Regular er Menu - NCS	42 🌲	Filter by m Dinner	eal period:			_	
Spring/Summ Spring/Summ Spring / Sumn	er Menu - Pureed er Menu - Regular G ner Menu- Renal	13 è ird/Me 9 è 2 è	Bevera Bever	ges age of Choice leverage of Choice			Add New 4	View Tray Tickets E
			Apple Milk	Juice			Fettu Alfr w/Grd Trky Italian Green Beans	
							- <u>Pur Italian Green Bea</u> Fettucini Alfredo w/Tr Pur Fettc Alfr w/Trky	rky

For example, the dinner menu is displaying Italian Green Beans. The vegetable needs to be replaced with Carrots due to a mistake in the grocery order. To create an override and replace Italian Green Beans, click on the recipe.

< 🖽 Friday, September 23	>	
Override Italian Green Beans for Dinner:	Replace 🕫	
Default portion		\vdash
1/2 cup of Italian Green Beans		
Default Production Area		
Hot Production		
Apply to all		
NO		
Save Cancel	Remove from Production 値	

By creating an override, the recipe can be replacedjust for the calendar date stated. This override will not change the master menu in the Menus section.

Override Italian Green Beans for Dinner:	
Default portion	
1/2 cup of Italian Green Beans	
Default Production Area	
Hot Production	
Apply to NO	
Menu	
All	
Туре	
All Recipes	\$
Search for All Recipes	
(Type a minimum of 3 characters)	
Carrots	
Default portion	
1 #10 scoop of Carrots	
Default Production Area	
Hot Production	
Apply to NO	
Save Cancel	

Search for the updated recipe, select, and click Save. The Portion Size and Production Area can be changed, otherwise it will be left with the defaulted amounts.

Following the example, the Italian Green Beans will be replaced with Carrots.

The updated item will be displayed with a lock next the recipesignifying it was an override.

<	Friday, September 23 Day 9	>
View 1 Overrides		
Filter by meal period:		
Dinner		
Dinner	Add New 🕀	View Tray Tickets 🖥
Beverages	Hot Production	
Beverage of Choice	Fettucini Alfredo w/Trl	ky
	Chicken Cacciatore	
	Carrots	-

To see the override, click on the View Override bar. It will display the Override information and present a delete button if the override needs to be removed.

Removed	Added	Menu	Meal Period	Actions	
Italian Green Beans	Carrots	Spring / Summer Menu- Regular	Dinner	Info 🕕 Delete 📺	

HOW CAN I REMOVE OR ADD AN ITEM ON THE MENU JUST FOR ONE DAY OR MEAL?

The Production section allows you to alter the daily offerings without editing the master menu in the Menus section. Recipes can be added, removed, or replaced.

For example, the lunch menu is displaying Broccoli Au Gratin. The item needs to be **removed**. To create an override and remove it, click on the recipe. By creating an override, the recipe will be removed from production-just for the calendar date stated. This override will not change the master menu in the Menus section. Click Yes to confirm the recipe should be removed.

Override Broccoli Au Gratin for Lunch:	Replace 🕫
Default portion	
1/2 cup of Broccoli Au Gratin	
Default Production Area	
Hot Production	
Apply to all	
NO	
Save Cancel	Remove from Production 📋



<	E Sunday, September 25 Day 11	>
Filter by meal period:		
Lunch		*
Lunch	Add New	Vitw Tray Tickets
Beverage of Choice	Sft Taco/Chs/Let/To	m
	Fried Fish & Shrim	•
	Rice	

Recipes can also be **added** to a day's menu. Under the correct calendar date and meal, click Add New+.

 Sunday, September 25 Day 11 							
View 1 Overrides							
ilter by meal period:							
Lunch			*				
Lunch		Add New 🕈	View Tray Tickets 🖥				
Beverages		Hot Production					
Beverage of Choice		Sft Taco/Chs/Let/Tom					
		Fried Fish & Shrimp					
		Chicken Tenders	a				
		Rice					

Search for the recipe, select, and click Save. The Portion Size and Production Area can be changed, otherwise it will be left with the defaulted amounts.

The updated item will be displayed with a lock next the recipe- signifying it was an override.

FAQ'S

WHY IS INFORMATION CUTTING OFF ON MY TRAY CARD AND TRAY TICKET REPORTS?

The margin issue may be related to your printer settings. For Google Chrome check the 'fit to page' option in the print settings. It should **not** be selected. In Internet Explorer 'actual size' needs to be marked. This should correct the words from cutting off.

Internet Explorer Print Settings

Printer: Fax - HP Officejet 7610 series (Network) Properties Advis	anced
Copies: 1 Print in grayscale (bl	ack and white)
Pages to Print	Comments & Forms
All	Document and Marku
Ourrent page	
O Pages 1	
More Options	Document: 11.0 x 8.5in
Size Doster Multiple Booklet Fit Actual size Shrink oversized pages Costom Scale: 200 % Choose paper source by PDF page size	11 x 8.5 Inches
Orientation:	
O Auto portrait/landscape	Section States
Portrait	-

Google Chrome Print Settings

Print						
Total: 1 sheet of paper						
	Print Cancel					
Destination	Fax - HP Officejet 7610					
Pages	 All e.g. 1-5, 8, 11-13 					
Copies	1 + -					
Color	Color					
Paper size	Letter 👻					
Options	Fit to page					

WHY CAN'T I PRINT TRAY TICKETS?

When I generate my tray ticket report RDS states "No Tray tickets for selected time frame."

There may be multiple solutions to this problem.

Residents	Production	Conflicts 22	Menus	Nourishments	Recip	es	Reports	Administr	ration	?
1 MA	RCY ALLEN	Diet O	rders							
		Allergies	& Restric	tions		Р	ortions			Edit 🗹
No phot	o to display	Diet Ord	ers					Breakfast	Small	
		Add No	ew O					Lunch	Regular	
								Dinner	Regular	
< Adkins < Back to S	Allen > Search Results	Regular	•		×		Requ	ires Calorie Count?	Yes	
Resident Det	tail Report	Fluid Cor	nsistency							
Today's Tray	Cards	Select a	fluid consist	ency	÷					
Heal Selection	on									
Resident Dir	ning Area Report	Menu Tv	20							
Resident We Report	ight History	Regular			\$					
Menu Selectio	ons									
Guest Tray		Nourishr	nent Menu T	ype						
Diet Orders		Regular								
Meal Service		IKegulai								
Meal Schedul	е	Andread	h	2						
Dining Areas		Assign to	nouse menu							
Likes and Disl	ikes	YES								
Meal Preferen	nces									
Weight Histor	ry	Allergies								
Nourishments	S	Add No	ew O							

1. Verify the correct Menu Type is listed. Under the Resident's Diet Orders section, check to see if a Menu Type is selected. This menu type needs to match a menu in Production.

2. In order for menu selections to appear on the report, selections must be made. Check on the House menu toggle. By toggling 'Assign to house menu' to 'yes', the application will auto-select the items that are considered main/house items for the resident.

3. Whether the Assign to House Menu toggle is marked Yes or No, selections can be entered for a resident under the Menu Selections area. The items highlighted in navy blue will be displayed on the Tray Ticket.

Residents	Production	Conflicts 22	Menus No	ourishments	Recipes	Reports	Administration	?
1 MA	RCY ALLEN	Menu Se	lections -	Regular				
			•	< ⊡ Mo	onday, Sep	tember 12	>	
No photo	o to display	Lunch \$	in Default (D	Dining Room 2)	🛊 at Defaul	t () 🜩	Add Other ^O View Tra	ay Ticket 🖥
Adkins	Allen 🗲	Breads			V	egetables		
Back to S	earch Results	Dinner Roll				Green Peas		
Resident Det	ail Report	Condiments			St	arches		
🖥 Today's Tray	Cards	Margarine				Pasta		
Meal Selection Description	on	Entrees			D	esserts		
Resident Din	ght History	Chicken A la	King			Chocolate Pud	lding	
Report		Braised Bee	f Tips		В	everages		
Guest Trav	ns				— I	Beverage of Cl	noice	
Diet Orders								
Meal Service				Show	Only Selected	Menu Items		
Meal Schedule	1							

L TROY S DULINSKY	
	Location East Wing - 104
No photo to display	Religion N/A
	Next Visit Date
	Admit Date 4/20/2016
Contraction Contractica Con	Discharge 4/20/2016
Sack to Search Results	Discitlinge
Resident Detail Report	Date
Today's Tray Cards	Discharged?
Meal Selection	
Resident Dining Area Report	Expired?
Resident Weight History Report	Include in Tray Tickets?
Menu Selections	YES
Guest Tray	Include in Meal Selections
Diet Orders	Automatically Assigned to
Meal Service	Nourishment Template?
Meal Schedule	
Dining Areas	Save Cancel
Likes and Dislikes	

4. In the resident's record under resident details, verify the Include in Tray Tickets or Tray Cards is toggled to Yes.

5. Verify you have a menu in Production. See Menus section for details on how to activate a menu

RDS							
Residents	Production	Conflicts 22	Menus	Nourishments	Recipes	Reports	Administration
							Global Meal Forecast
In Production	Available Me	nus Archived M	lenus				
Name		т	уре		Start Date	End Date	Actions
Spring / Summ	er Menu- Renal	L	iberal Renal		05/26/2016	12/31/2016	Edit 🕑 Override 🗹
Spring/Summe	er Menu - NCS	٢	lo Concentrat	ed Sweets	05/26/2016	12/31/2016	Edit 🕑 Override 🗹
Spring/Summe	er Menu - Pureed	P	Pureed		05/26/2016	12/31/2016	Edit 🕑 Override 🗹
Spring / Summ	er Menu- Regula	r R	Regular		05/26/2016	12/31/2016	Edit 🕑 Override 🗹
		т	hanksgiving R	egular Menu	11/24/2016	11/24/2016	Remove 🔟
Spring/Summe Soft	er Menu - Regular	Grd/Mech R	Regular Groun Joft	d/Mechanical	05/26/2016	12/31/2016	Edit 🗭 Override 🗹

WHY ARE MY TRAY CARDS, TRAY TICKETS, AND/OR MEAL SELECTION FORMS PRINTING ON 2 PAGES?

When generating certain reports such as a Tray Card/Ticket or a Meal Selection Form, RDS will carryover any information onto a second card if the information will not fit on one card.

For example, Betty Johnson's meal selection form carries over to a second card for dinner. Notice at the top of the form, it says 1/2 and 2/2.

Dinner 1/2 Mone	day 10/03/16	Dinner 2/2 Mor	10/03/16 day
Please select one item from each	category	Please select one item from each	category
BEVERAGES Iced Tea - 8 ounces Juice- Grape - 6 ounces Milk- 2% - 1 cup BREAD Dinner Roll - 1 serving CONDIMENTS Margarine - 1 each Salt/Pepper - 1 each DESSERTS Chocolate Cake - 1 slice ENTREES (D) Beef & Noodles - 1 serving Tuna Noodle Casserole - 1 serving FRUITS Fresh Fruit Medley - 1/2 cup Peaches - 1 cup STARCHES Noodles, Buttered - 1/3 cup	DIET Menu: Regular Diet Order: Regular, 1500 cc Fluid Restriction, 70 Gram Protein Portions: Small ADAPTIVE EQUIPMENT Weighted Cup	VEGETABLES Caesar Salad - 1 serving Corn - 1/2 cup Spinach- Sauteed - 1/3 cup	DIET Menu: Regular Diet Order: Regular, 1500 cr Fluid Restriction 70 Gram Protein Portions: Small ADAPTIVE EQUIPMEN' Weighted Cup
Betty Johnson East Wing - 202B	Bistro Table 4	Betty Johnson East Wing - 202B	Bistro Table 4

If you prefer the data to be only on one card, review the information and see if there's any way to edit or consulate.

*For the Tray Card Report, confirm all the likes/dislikes are assigned to the appropriate meals. For example, buttered noodles are not served at breakfast and should not be listed on the breakfast tray card as a like/dislike. *For the Meal Selection Form, review the recipe types. Consolidating similar recipe types can reduce the amount of space on a tray card, which will prevent it from spilling over to a second card.

*For the Tray Ticket Report, consider switching the layout from Recipe Types to Production Areas (or vice versa depending on your data).

**For all three reports, the notes section can always be used to record various points of information. Meal Preferences and special offerings can be included here to better use the space offered.